ECO 72 SILVER

16 YEAR WARRANTY

MANUFACTURER WARRANTY

1. Limited Warranty: Subject to the terms, conditions and limitations contained in this warranty certificate, Artificial Grass Recyclers referred to as "Seller", warrants to the person, firm or entity purchasing from Seller as indicated on the signature page hereof ("Purchaser") that under normal conditions during the applicable warranty period referred to below, the Seller products will maintain their UV stability and strength.

2. Commitments: The warranty period of Seller artificial grass are as following:

The above model sold and installed in USA is an 8 year warranty by Seller.

During the above warranty period, if the product has been damaged as a result of the quality of artificial grass itself, Seller shall be responsible for replacement of the defective product for free.

If a product fails to perform as warranted during the warranty period, the Seller will provide replacement product, the contract and the project request, for the defective turf or use the agreement that both sides achieve in order to solve the problem of the defective product as soon as possible. Seller shall not be responsible for removal or disposal of the defective turf or manufacture or installation of new turf.

(a) Burn, cut, accident, vandalism, abuse, negligence or neglect;
(b) Wear or abrasion caused by an inadequate sub-base;
(c) Use of inappropriate footwear or sports equipment;
(d) The playing surface being used other than for the purpose for which it was designed and installed;
(e) Use of cleaning chemicals, herbicides or pesticides;
(f) Use of improper cleaning methods;
(g) Use of infill products of an incorrect grade (according to the national related standard)
(h) Any harmful chemical reaction to the Product caused by infill materials;
(i) Post fibrillation after or during installation for purposes other than to get the infill materials in place;
(j) Failure to properly maintain, protect or repair the Products or the turf.
(k) The PH value of air and rain is below 7.0 bias Acid or up 9.0 bias Alkaline;
(l) Acts of God or other conditions beyond the reasonable control of Seller;

All synthetic turf containing the Products is subject to normal wear and tear. Normal wear and tear is not a manufacturing defect and is not covered by this warranty. In addition to the factors mentioned above, the normal wear and tear depends on, without limitation, the local climate and the intensity of use of the synthetic turf. Purchaser should carefully read the latest versions of Seller product information materials and literature for information about optimizing the performance of the synthetic turf containing the Products.

During the warranty period, if there are some quality problems of the Product, claims under this warranty must be submitted in writing, together with proof of turf production and installation date, name of installation company, batch and lot number, product sample, sample of infill material(s) and a minimum of three clear pictures showing the problem to the headquarters of Seller.

TERMS AND CONDITIONS OF WARRANTY

Seller ("Seller") is providing this additional warranty to the original purchaser of artificial grass from Seller (the "Original Purchaser") that such artificial grass (the "Material") is guaranteed against manufacturing defects, ultra violet degradation and excessive fading for an additional eight (8) year period by Seller in addition to the manufacturer's warranty of eight (8) years, for a total combined manufacturer and Seller Warranty period of sixteen (16) years from the date of shipment of Material to the Original Purchaser. This Limited 16 Year Residual Warranty (the "Warranty") supplements the limited eight (8) year standard warranty provided by the manufacturer of the Material (the "Manufacturer's Warranty") and will only become effective on the first (1st) day of the ninth (9th) year after the date of shipment of Material to the Original Purchaser. This Warranty extends only to the Original Purchaser and does not extend to any contractor, retailer, installer or subsequent purchaser. This Warranty is to be prorated as follows:

(a) One hundred percent (100%) of the remaining amount of the Manufacturer's Warranty, at expiration, during year's nine (9) to eleven (11).

(b) Fifty percent (50%) of the remaining amount of the Manufacturer's Warranty, at expiration, during year's twelve (12) to fourteen (14).

(c) Twenty five percent (25%) of the remaining amount, at expiration, of the Manufacturer's Warranty during year's fifteen (15) to sixteen (16).

EXTENDED WARRANTY

LIMITATIONS OF WARRANTY

Term: In no event shall Seller be liable for any manufacturing defect or damage to the Material until the Manufacturer's Warranty as to the Material has expired. All claims for damages arising prior to the expiration of the Manufacturer's Warranty must be made against the Manufacturer's Warranty.

Authorized repairs that are performed by either the Manufacturer or Seller, or any agent, employee, or anyone acting on behalf of the Manufacturer or Seller, shall not extend or restart the Term of this Warranty.

Exclusions: This Warranty shall not apply to slight variation in the texture of thatch yarn over the life of the Material as this is expected and shall not be considered as damage or a manufacturing defect. This Warranty shall not apply to slight variation in color between dye lots nor shall it apply to color changes over the life of the Material as this is expected and shall not be considered as damage or a manufacturing defect. Seller cannot guarantee matching dye lots for repairs done after installation or usage of the Material.

This Warranty shall not cover any damage to the Material (i) caused by accidents, force majeure, abuse and neglect from other than normal and ordinary use of the Material, (ii) vandalism, fire, floods or other acts of God, (iii) damage caused by installers, or resulting from improper installation of the Material, during or after installation of the Material, (iv) damage resulting from repair, or attempted repair of the Material or subsurface without prior written consent of the Original Manufacturer or Seller or (v) damage resulting from failure to maintain the Material in accordance with the recommended maintenance procedure.

If it is found that any conditions or exclusions exist that would otherwise void the Manufacturer's Warranty provided by the Manufacturer, then this Warranty will also be void. Failure to follow the notice and claims procedure set forth below will void this Warranty.

The Warranty provided herein is the sole and exclusive Warranty of Seller. Seller expressly disclaims any other warranties, including warranties of merchantability and fitness for a particular purpose. It is the Original Purchaser's responsibility to determine the suitability of the Material for the intended use and purpose, and the Original Purchaser assumes all risk and liability whatsoever regarding such suitability.

This Warranty applies only to the Material and Seller does not warrant against workmanship of the installation of the Material or any products used in the installation of the Material. This Warranty will only apply to Material that is installed in a suitable location, in a manner in compliance with the manufacturer's installation guidelines using appropriate installation and products. It is the responsibility of the Original Purchaser to perform all acts required for proper installation of the Material.

Proper Care and Maintenance: This Warranty will only apply to Material that has been, at all times, maintained in accordance with the recommended maintenance procedure.

Consequential Damages: In no event will Seller be liable for any consequential, special, indirect, incidental or expectation damages, including, but not limited to, lost profits, lost revenue, loss of use, the labor cost of removal, the labor cost of replacement of the Material, or freight. In no event shall the maximum of Seller's liability exceed the purchase price of the Material paid by the Original Purchaser, less time use adjustments which will be determined in the sole discretion of Seller.

Modifications: No terms or conditions, other than those stated in this Warranty, and no agreement or understanding in any way modifying the terms and conditions herein stated shall be binding on Seller, except if such modifications are made in writing on Seller stationary signed by an officer of Seller. No agent or employee of Seller, installer, Qualified Installer, retailer or distributor has the authority to increase or alter the obligations or limitations of this Warranty.

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("Seller") is providing this additional warranty to the original purchaser of artificial grass from (the "Original Purchaser") that such artificial grass (the "Material") is guaranteed against manufacturing defects, ultra violet degradation and excessive fading for an additional eight (8) year period by Original Purchaser in addition to the manufacturer's warranty of eight (8) years, for a total combined manufacturer and Seller's Warranty period of sixteen (16) years from the date of shipment of Material to the Original Purchaser. This Limited 16 Year Residual Warranty (the "Warranty") supplements the limited eight (8) year standard warranty provided by the manufacturer of the Material (the "Manufacturer's Warranty") and will only become effective on the first (1st) day of the ninth (9th) year after the date of shipment of Material to the Original Purchaser. This Warranty extends only to the Original Purchaser and does not extend to any contractor, retailer, installer or subsequent purchaser. This Warranty is to be prorated as follows:

CLAIMS

Warranty claims must be made in writing to Seller at any time during the Warranty period and must be accompanied by a copy of the original sales receipt with the date of purchase, product identification and quantity. Seller shall be allowed to arrange inspection of the Material claimed to be defective or damaged and shall have thirty (30) days to inspect and test the Material. No warranty claim will be accepted until inspection is complete and the cause of the defect or damage is determined. Seller, at its sole discretion, shall either accept or reject the claim. Upon acceptance of a claim by Seller, Seller reserves the right to (i) repair or provide artificial grass for replacement of the affected area(s), (ii) issue refund equal to the cost of the defective or damaged Material, (iii) provide Materials to replace the defective or damaged Material or (iv) pay the equivalent cost of replacement Material of a comparable product.
Any controversy or claim arising out of or relating to this Warranty, or the enforcement thereof, shall be settled by binding arbitration and shall be submitted to the Judicial Arbitration and Mediation Services (JAMS), with such arbitration taking place in Ontario, California. California Law shall apply to this warranty, irrespective to the place of purchase of the material.

Claims must be submitted within 30 days after discovery of the alleged defects.

Please send it to: info@artificialgrassrecyclers.com

Seller does not hold responsibility for any costs or expenses incurred by purchasing or others for testing, inspecting or consulting our company's products. After arrival of the goods on site, the purchaser should check all the products promptly. Any quality defects found after shipment arrival, the purchaser must notify our company in writing within 60 days after shipment arrival date. Otherwise, our company will consider that our product is free from quality defects and will bear NO relative responsibility. The right of final interpretation belongs to Seller.

*This Limited Warranty is supplemental to, and will only become effective after the expiration of, the Manufacturer's Warranty provided by the manufacturer.

LANDSCAPE CARE GUIDE

This is a care packet to help improve the life of the turf. These are necessary to prevent damage to the turf.

I. KEEP IT CLEAN

A. Dust, pollen, and airborne pollutants

Rainfall is the best cleanser. In areas where rainfall is scarce, an occasional water flush is beneficial to cleanse the turf. For lightly soiled areas, it may be necessary to sponge mop with a five (5) percent solution of low sudsing household detergent in hot water followed by a thorough rinsing with hot water. For heavily soiled areas, repeat procedure for lightly soiled areas follow with sponge mopping using a three (3) percent solution of household ammonia in hot water followed by a thorough rinsing with hot water.

B. Stains and other blemishes

The first rule is promptness. It is always easier to clean up a fresh spill than one that has dried and hardened. Remove any solid or paste-like deposit with a spatula or table knife.

Blot up excess liquids with paper towels, a clean cloth, or a dry absorbent, such as kitty litter or fuller's earth. Dry absorbents can then be swept or vacuumed up afterwards.

Synthetic fibers have good resistance to staining. However, it is important to realize they are only one part of a sophisticated system of various components designed for overall performance. Some cleaning agents safe for the face fibers can be harmful to other components of the turf system. Therefore, cleaning agents are grouped into two sets, one of which can be used in liberal amounts directly on the turf surface, and the second of which should only be applied by rubbing a cloth soaked in the cleaner in order to minimize penetration of possible harmful agents below the turf surface. In the first group of cleaners which generally can be applied without any special precautions are the following:

- A bio-friendly cleaner. Follow the manufacturer's instructions.
- A warm, mild solution of granular household detergent or any low sudsing detergent for fine fabrics. Use approximately one teaspoon to one pint of water. This will handle most waterborne stains including: Coffee, tea, vegetable juice, fruit juices, alcohol, soft drinks, ice cream, chocolate, milk, ketchup, mustard, urine, latex paint, butter, dye, glue, water colors and blood.
- A three (3) percent solution of ammonia in water may be used in lieu of household detergent for more stubborn stains.
- Rinse area thoroughly with clean cold water to remove any traces of soap or ammonia
- Blot up excessive liquid
- Do not use cleaners that contain chlorine bleaches or caustic cleaners (ph above 9) or
- Highly acidic cleanses (ph below 5)

The second group of cleaners, where agent must be applied sparingly and care taken to avoid penetration beneath the turf are the following:

Mineral spirits or a grease spot remover like perchlorethylene (dry cleaning solution) of the type sold by most variety stores and supermarkets. In general, cleansers in this category should handle most oil-based stains including: Asphalt, Tar, Gum, Cooking Oil, Shoe Polish, Floor Wax, Lipstick, Motor Oil, Grease, Paraffin Wax, Ballpoint Ink, Nail Polish, Suntan Oil, Crayon.

CAUTION - Mineral spirts and other petroleum based solvents are flammable. Do not smoke or permit open flames near where these are being used.

LANDSCAPE CARE GUIDE

II. PERIODIC BRUSHING

Matting of fibers may occur in areas of high foot traffic, especially if fibers have become soiled with dirt and other airborne pollutants.

Periodic “cross brushing” of the turf can help restore the aesthetic appearance of the turf . “Cross brushing” means all brushing activity takes place against the grain, nap, or sweep of the turf fibers. By brushing against the turf, the fibers will become erect. A brush with synthetic bristles should be used. Never use a brush with metal or wire bristles as these will change the turf fibers.

III. DO NOT ABUSE

Although your turf is made of tough, durable fibers, certain precautions should be taken to prevent damage to the turf.

- Lighted cigarettes cannot ignite the turf, but they can damage the turf by melting the fibers. Cigarettes, fireworks, and open flames should be kept away from the turf.
- Furniture and equipment with sharp or jagged edges should not be placed on turf as this may puncture or tear the turf.
- When using heavy equipment on the turf be sure to use multiple layers of plywood to distribute the weight of the load equally throughout the turf area.
- Never leave a parked vehicle idling on the turf.
- Cap off or remove nearby sprinkler heads. Water from sprinkler systems can leave mineral deposits on turf that may cause discoloration.
- Make sure turf is not exposed to sunlight reflected from windows or other reflective surfaces as this could melt the fibers.

IV. REPORT ANY MINOR PROBLEM

Minor problems can become major problems quickly if not corrected. Any problem should be reported promptly to the manufacturer.

IV. CONCLUSION

The proper care and maintenance program can enhance the aging, usefulness, and aesthetics of your turf.